



The General Staff Union

# CPSU UNE - General Staff Bulletin

8 February, 2005

## CPSU to Fight Work Overload at UNE Student Centre

Since the student centre restructure that took place in March last year the CPSU have been receiving numerous complaints about work overload in the Student Centre. The restructure has not been done properly and according to members of staff has resulted in: important tasks not being delegated to anyone, a substantial work overload problem which has included staff working ten hour days and weekends, increased stress on staff, unnecessary conflict between members of staff due to this environment, an inability of staff to properly service students, staff not being able to take leave entitlements due to the work overload as well as numerous other problems associated with work overload.

Work overload is when people are unable to complete their tasks due to the volume of work that they are responsible for. It also includes unreasonable and unfair deadlines or where an employee is unable to take their requisite leave entitlements due to work commitments. There is a suggestion that management now want to delay the review of the restructure. This would delay the resolution of this issue for staff.

The CPSU has a great track record in dealing with work overload issues. We have successfully resolved these issues for many members in the past and we have the knowledge and experience when it comes to these issues. The CPSU is the General Staff Union. We specialise in looking after general staff in universities and their needs.

Only by working together can we resolve the issue of work overload. We need to demand a review of the restructure ensure that staff's concerns are listened to in the review. Things such as petitions, badges and posters are a good start. The CPSU also wants to listen to ideas that you have about how we can solve the work overload problems.

Join the CPSU today. In order for your views to be represented you need to be a member of the union. Attached is a membership form.

**UNITED WE BARGAIN, DIVIDED WE BEG**

## MORE INFO?

If you have any questions about this leaflet please feel free to contact:

**Daney Faddoul**  
CPSU Industrial  
Officer  
02 9220 0976

**James Shaw,**  
CPSU Organiser,  
02 9220 0976

**Rowan Salomon,**  
CPSU Organiser,  
02 9220 0976

**Marney Tilley,**  
UNE Branch Vice  
President,  
x. 4419

or to join CPSU,  
download an  
application form  
from our website  
[www.psa.labor.net.  
au/join](http://www.psa.labor.net.au/join)

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